

# Documentation of the 2nd INTEGRO Project Partners Meeting This time in Berlin July 9th to July 11th 2014



# **Participants:**

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Mark Caffrey- NICEM

Doros Polykarpou- KISA

Andriana Kossiva- KISA

Eva Čech Valentová- SIMI

Sylva Hampalová- SIMI

Tope Oladunjoye- Radio Africa

Alexis Neuberg- Radio Africa

Martin Wilhelm- CfE

Julia Lehmann- CfE

Catherine Wurth- CfE

Soledad Pons- Facilitator

Berlin staff: Gizem Adiyaman, Nuri Hamdan, Linda Bergset

# Objective of the Meeting:

Exchange of information and discussion on the processes followed by each partner country at national and local level and the outcomes of those processes.

Exchange of good practices, knowledge and experience built from actions of the first six month.

Each partner's project is peer reviewed by the other partners and ENAR against the principles developed in the ENAR Toolkit for developing good integration projects and for identification of gaps and possible problems and weaknesses.

Exchange of results of peer reviews and preparation of a report from each partner.

# Wednesday, July 9th

#### **Presentation of Pilot Projects:**

The project owners were asked to present their local projects in respect to the following questions:

- Need/ Gap of the project
- Purpose/ Objective of the project
- Principles followed by the project (holders)
- People/ Stakeholders involved in the project
- Impact/ Achievements during the last six month





Roadma
 p/ Timeline of
 the future
 activities

The other participants were asked to listen carefully and make notes alongside one of the following criterias:

- Challenges
- Limiting beliefs
- Opportunities
- Lessons learned

#### Best Practice





The notes regarding each project were collected and presented in the group.

Presentation of projects

# Challenges

Obstacles that you have tackled in the past or that you might have to

tackle in the future as identified by other project partners



#### NICEM:

Lacking proof of discrimination Working laws need to be changed Starting from Scratch

Lack of practical advice concerning finding jobs Get employers to recognise their responsibility Get employers to support integration and work against discriminiation

Getting academics and community leaders involved

#### Radio Africa:

Keep all partners on same level of information Lack of coordination between the initiatives and organisations that deal with integration Strong nationalism Problematic political situation Citizens For Europe:

Getting politicians to express explicit support
Activism alone is not enough
Laws need to be changed
Cooperation among stakeholders
Motivation of the concerned group
Raising awareness

#### KISA:

Economic situation does not allow for integration topics No representation of domestic workers Good plans developed but none put into practice Find the right structure for the advisory board

#### SIMI:

No local analysis nor policies concerning integration of migrants
Few activists/ closed communities among migrants
Lack of intergation of migrants
Reach local NGOs and authorities
Awareness Methods
Getting migrants involved and to be active themeselves (active citizenship)

# **Limiting Beliefs**

What habits, behaviour, patterns, thinking gets in our way of working together in new ways?



#### Citizens For Europe:

Is voting the only way of political participation? Is the project to narrow? How can we build the movement for bigger change?

Do politicians really care about the topic or just about being reelected?

How do we deal with the media?

#### Radio Africa:

Who are the main stakeholders to consult and to develop the idea (TCNs or government agencies)?

#### SIMI:

What do you understand under activism? (maybe migrants are active in ways we do not see)

Does the society need to be ready to push through your topic/ issue? How can we activate grassroot groups and/ or communities?

# NICEM/ SIMI:

How can we design and develop a bottom-up frame of activity?

Do we have an integrated strategy and/ or approach internally on integration work? How can we translate the expectations and the grassroot into a change platform? How can we create an environment for bigger alliance building (cross sector, cross communities etc.)?

#### NICEM:

Are employers ready to invest in TCNs?

# **Opportunities**



# Situations or conditions favorable to the attainment of your purpose

#### SIMI:

Qualified mediators are already there SIMI is already a member of important platforms (esp. on the governmental level) Using the experience of local pro-integration NGOs not involved with migration Local Authorities already offering services and having regulative responsibilities regarding migrants

Integration of migrants on local level is a newly found issue for local authorities. It therefore draws attention

Citzens For Europe:
Existing stakeholders/ alliances
The Referendum regarding the Tempelhofer
Feld caught Media attention

EU election and referendum at the same time Exclusion of migrants from political participation already identified as a problem Interest of some main media in the topic

# Radio Africa:

Organisations needed an opportunity to be represented in the media and the radio ia already there

A new ministry of intergation was established

The authorities have already recognized that there is a threat of a rising nationalism in Vienna

#### KISA:

A need for domestic workers to self organize

Possibly inspiration in some already existing programmes and researches focused on domestic workers

Governmental conception of integration from 2007

#### NICEM:

An already strong trade union-movement
Cooperation with women's organisations already working on issues concerning
access to the labor market- intersectional dynamics
No access to labour market identified as a problem
Employers and migrants-employees share the same interests

#### **Lessons Learned**

What can you or have you learned from this pilot project





Developing an integration project within an economic reality where migrant workers are expected to occupy temporary low skill jobs.

Daily contact with main stakeholders is important

#### NICEM:

Create ownership of the project by the stakeholders (by doing questionnaires) Identify the unformal procedures
Take your time to understand the content
Ask the stakeholders with whom they want to work with
Without data you cannot do anything

#### Radio Africa:

Choose stakeholders that are interested in the project Get the proofs of discrimination

#### SIMI:

Learn from each other and replicate (small) ideas

Identify most relevant tool for your advocacy work- what structures/ what stage

Understanding and framing the scale of your project- "Three districts"

### Citizens For Europe:

Work with politicans

Reconsider impact of trade unions in promoting POC voices in different ways (f.e. voting right)

Empowerment of the target group is crucial (rather than paternalism)

Coalition of the willing (unify all the stakeholders)

Effective communication strategy (tell stories, organise a press conference)

Positive strategies to work with media

New approaches to promoting soidarity among diverse stakeholders

#### General:

How to put everything together?

Value and support of our logic framework in presenting and developping projects Opportunities can be found in all stages

Don't forget about sustainability of your project

Is positive framing really helpful?

All the integration projects are working within different layers of society

Preparation is (almost) everything

Important challenge: coordinating different actors

The challenges are the best practice!

The work needs consistency and good planning

Using windows of opportunities is helpful

The importance of circumstances and good timing of the project If we listen closely to each other we are able to support each other Variety of challenges and opportunities to be taken into consideration

#### **Best Practice**



# Proven practice that works well and could be used or replicated by others

# Citizens For Europe:

Cooperation with trade Unions
Raise Awareness in the community
Direct Involvement of TCN/ Bottom-up
approach of agenda setting

#### KISA:

Good cooperation with independant national institutions Forum for domestic workers Being flexible towards political changes Not to forget about the real needs

#### Radio Africa:

Hotline (run by cooperating NGOs) Use of Media (TV) to make stakeholders meet up

Oblige Stakeholders to communicate Establishment of independent ombuds agency

Make rassist experiences visible and public Common ground/ needs/ principles of stakeholders Personal invitation of important stakeholders

### NICEM:

Excercise Integration Mapping
Prepare Seminars for all stakeholders
Focus to influence the employers' attitude
Regional outreach
Survey amongst migrants

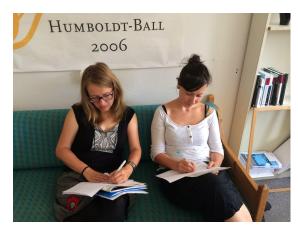
#### SIMI:

Community interpreters and intercultural workers as mediators Active Citizenship for migrants Build on alliances and partnerships which already exist Build up personal relationships

# Thursday, July 10th 2014

#### **Evaluation 1: Self Review**

The project owners worked in pairs (plus a guest listener) to review their pilot project and work together to check the ENAR's principles: How have the 15 principles been incorporated into the project design?





#### **Evaluation 2: Peer Review à trois**

The group was devided into five groups, each group consisting of one project owner, one interviewer and one harvester.

The project owners were asked to explain to the interviewer how they implemented the ENAR principles (by giving examples). The interviewer could ask technical questions.





Evaluation 3: Changes and

#### improvements

The same groups were now asked to think about possible improvements to implement the ENAR principles even further and better. The interviewer was asked to give advice by referring to his own expertise and experiences.

# **Evaluation 4: Adaptation of suggestions**

The project owners worked in pairs again (plus a guest listener) and were asked to decide which suggestions/ which feedback they could implement in their project.





# **Results of the Peer Review**

#### **NICEM**

- 1. Making a business case for involvement in INTEGRO motivating employers to become active stakeholders by exploring the economic benefits of social inclusion.
- 2. We can further inform the design of our pilot project and expand on our built in understanding of multiple discrimination by stronger engagement with the hate crime advocate network in Northern Ireland (to include disability and age as well as gender, sexuality and religion).
- 3. Communicating the global context of the pilot project by more clearly linking the findings of our Annual Human Rights and Racial Equality Benchmarking Report and identifying trends.

# **SIMI**

1. Focus better on the needs of the migrants as to the integration at local level, e.g. through a targetted survey among migrants or interviewing some active migrant communities

- 2. Enhance the civil activation of migrants at local level and making their voice to be better heard in line with ENAR principles, e.g. through a practical toolkit created within the pilote project
- 3. Gather the various practices in relation to the mediator services used in the 5 participating countries in the Integro project and disseminate the acquianted knowhow in a comparative perdpective to other stakeholders through Europe (at Cyprus conference, through ENAR information tools, etc.)

#### Radio Africa

- 1. The Integration of all discriminated groups in the concept of the pilot project.
- 2. Within workshop, we discovered that we have to refund our previous concept and focus on the role of the Media in the improvement of a sustainable integration process in Austria. As well as the concept of mediation system as intermediary or facilitator of communication between Migrants and Stakeholders.
- 3. The integration of the ENAR Tool kit based on the respect of Human Rights as a fundamental principe for our pilot project.

#### **KISA**

- 1. Organise groups in which migrant women will talk about their experiences both in Cyprus and in their country of origin, or any other country they might have lived in (including their experiences concerning employment, personal relationships, families, education, etc.)
- 2. Support religious and LGBTIQ+ rights for migrant women, focusing on women, who are not Christian and on issues of gender identity and sexual orientation, respectively.
- 3. Empowerment training, so as to empower migrant women to be able to claim their rights on their own. In this way, the sustainability of the project is also promoted.

# **Citizens for Europe**

- 1. Offer legal training not only to the people affected, but also to possible "changing agents".
- 2. To focus on a positive approach regarding benefits of political participation.
- 3. Making positive affects of political participation more visible by giving concrete examples.

# **Open Space**

The participants were invited to make suggestions and raise questions which they



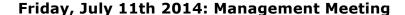
had on their mind. Since some of the participants asked for a more intensive, transparent and frequent communication between the project partners, the following solutions were considered as being the most relevant:

Skype Conference Meeting if needed in the midterm

To share a template with all project timelines which can then be co-reviewed by the different project partners.

Sharing and helping each other is useful when we stay pragmatic. The local projects should be executed alongside the mannual and stay flexible enough to be able to respond to local conditions.

Using Google Drive to share documents and a common calendar.





The objective of the meeting mainly was to:

- 1. Review the last skype-meeting
- 2. Clarify bureaucratic requirements
- 3. Clarify the agenda for the 3rd partner's meeting in Vienna
- 4. Set timetable until the Vienna Meeting, inlcuding Skype Meeting
- 5. Brainstroming about ideas regarding the conference and anything which might come after the Vienna Meeting

# The project partners agreed on the following objective for the 3rd Partner's Meeting in Vienna:

It's about helping each other to implement the pilot project.

Therefore the project owner's will be asked to present their project in details: activities expected outcomes timeline and stakeholders involved per activity

<u>Open question</u>: Is there anything which should be prepared by the project owner's in advance?